



GOVERNMENT OF KERALA

Abstract

Disaster Management Department – Grievance redressal mechanism for Disaster Relief Assistance to family / individual/farmer- Sanctioned – Orders issued.

DISASTER MANAGEMENT (A) DEPARTMENT

G.O.(Rt)No. 627/2018/DMD

Dated, Thiruvananthapuram, 22/11/2018

- Read:-
1. GO (Ms) No. 194/2015/DMD dated 20-05-2015
 2. GO (Ms) No. 343/2015/DMD dated 23-07-2015
 3. GO (Ms) No. 182/2015/Agri dated 29-09-2015
 4. GO (Rt) No. 149/2017/DMD dated 18-01-2017
 5. GO (Ms) No. 07/2018/DMD dated 21-06-2018
 6. GO (Ms) No. 24/2018/DMD dated 26-10-2018
 7. Minutes of the State Executive Committee held on 21-11-2018

ORDER

Section 61 of Disaster Management Act 2005 prohibits discrimination on the ground of sex, caste, community, descent or religion while providing compensation and relief to the victims of disaster.

(2) In light of the above, the State Executive Committee (SEC) of Kerala State Disaster Management Authority (KSDMA) met and decided to provide for a grievance redressal system for ensuring minimum relief assistance as laid from time to time by the KSDMA and the Government under Section 19 of the Disaster Management Act, 2005.

(3) Any individual in the State of Kerala who is affected by one or more disasters that are approved for relief assistance under the State Disaster Response Fund (SDRF) in the State is entitled/eligible to exercise the grievance redressal provisions for receiving family/individual/farmer relief assistance.

(4) Eligible relief assistance to a disaster affected family/individual/farmer is administered by the following departments within the provisions of SDRF and the minimum relief assistance to individual items declared by the State Government.

1. Housing - Percentage of Damage to the Structure: Local Self
Government Engineering Division

2. Housing - Relief Assistance based on the Percentage of Damage to the Structure: Land Revenue Department
3. Agriculture Sector: Agriculture Department
4. Animal Husbandry: Animal Husbandry Department
5. Gratuitous Relief: Land Revenue Department
6. Fisheries: Fisheries Department

(5) The Chief Executive Officer (CEO) of the District Disaster Management Authority (DDMA) (Deputy Collector, Disaster Management or Additional District Magistrate as the case may be) of the respective district will be the first grievance redressal officer. He/she shall dispose individual cases based on the provisions laid for relief as Government orders read as 1st to 6th paper above, depending on the sector. The CEO may inquire and seek expert opinion if deemed necessary from serving technical officers from the respective departments before disposing the case. The CEO shall dispose the cases within 30 days of receiving such an application. The CEO shall hear the appellant if necessary.

(6) The individual who is not satisfied by the decision of the CEO can file a review petition before the Chairman, DDMA of the respective district. The Chairman, DDMA shall, after inquiry if needed, place the application in the next DDMA meeting for consideration and appropriate decision. The DDMA shall dispose the cases within 30 days of receiving such an application.

(7) The appellant shall thereafter approach the courts as laid in Section 71 of the Disaster Management Act, 2005, if he/she is not satisfied with the decision of DDMA.

(BY ORDER OF THE GOVERNOR)
K. SHYLASREE
Additional Secretary to Government

To

Secretaries of All Departments
The Commissioner, Land Revenue, Thiruvananthapuram
All District Collectors
All Departments in Government Secretariat
The Member Secretary, KSDMA, Observatory Hills, Vikas Bhavan P.O.,
Thiruvananthapuram
All District Treasury Officers (Through Treasury Director, Thiruvananthapuram)
The Principal Accountant General (Audit) Kerala, Thiruvananthapuram
The Accountant General (A&E) Kerala, Thiruvananthapuram
The Accountant General, Branch Office, Kottayam, Kozhikode, Thrissur, Ernakulam

Web & New Media, I& PRD
DM (B) Department
Stock File / Office Copy

Copy to

PS to Chief Minister
PS to Minister for Revenue and Disaster Management
Special Secretary to Chief Secretary
PA to Additional Chief Secretary (Revenue & DM)
CA to Special Secretary (Revenue)
CA to Additional Secretary (Revenue & DM)
Disaster Management (A4) Seat

Forwarded / By order



Section Officer